THIS IS HOME

WOLVERINE CROSSING



WELCOME HOME

@WOLVERINECROSSING

WE ARE SO EXCITED TO WELCOME YOU HOME!

Wolverine Crossing is voted the #1 student housing complex in Orem and we can't wait for you to experience that for yourself!

- **Award winning Resident Life Program**
- **Unbeatable amenity package**
- **Exclusive Wolverine Rewards Program**
- **Closest student housing to the Wolverine Xing**
- **Newly renovated apartments**







RESIDENT ADVISORS.



DALAN | B106



PAIGE | B205



BECCA | B308



ASHLEY | B406



MIKAYLA | C208



COLE | C305



KAILEY | C409



DREW | D119



YURI | D209



BAILEY | D309



CAMDEN | D409



SHELBIE | F207



KADEN | F309



OLIVIA | F422



NATALIE | G118



JACINDA | G223



LUKE | G307



LEXIE | G416

AS YOUR RESIDENT ADVISORS, WE PROMISE TO WORK TIRELESSLY TO ENHANCE YOUR STUDENT LIVING EXPERIENCE. OUR MISSION IS NOT ONLY TO CREATE A FUN AND EXCITING ENVIRONMENT FOR YOU TO GET INVOLVED AND MEET NEW FRIENDS, BUT ALSO TO MAKE YOU FEEL LIKE THIS IS HOME.

LOVE, YOUR WC RAS

REWARDS PROGRAM

LOCATION	PROMOTION
Fishkiss Fish Spa	15% off
Provo Beach	20% off any single activity Monday-Thursday
Liv's Aesthetics	15% off
Kabiri Nails	15% off
Villa Ceramics	15% off on pottery night appointments
Jay's Curry	FREE roti and naan flatbread or side dish with a purchase of a meal
Oh Mai -University Mall	buy one meal, get the second meal 50% off
Pizza Pie Cafe - Orem	free drink with purchase of buffet
Beany's To Go - Geneva	10% off purchase
Airborne Trampoline Park - Lindon	20% off
Labyrinth Reality Games	20% off
Master Muffler - Orem	$80 AC recovery & recharge
Sweet Tooth Fairy	buy one, get one FREE
Chick-Fil-A - University Mall	FREE medium drink with purchase of a meal
Ks Japanese Kitchen	FREE side dish with purchase of meal
Holiday Inn	15% off a room
North Star Survival	15% off any purchase
Roxberry Juice Co.	10% off any purchase
Beaches Tanning	15% off all products + $8 spray tan
Beaches Tanning	FREE one week of tanning
Shade Home & Garden	5% off purchase
Shade Home & Garden	10% off a pot when bought with a plant
Handles Homemade Ice Cream - Orem	double scoop, for the price of a single scoop before 5pm

REWARDS PROGRAM

WE ARE SO EXCITED TO ANNOUNCE
WOLVERINE CROSSING'S REWARDS PROGRAM!
WE HAVE OVER 20 AMAZING REWARDS PARTNERS AND OUR LIST IS STILL GROWING SO STAY TUNED FOR UPDATES ON OUR REWARDS PROGRAM.

HOW IT WORKS





STEP 1

You will pick up your Wolverine Crossing Rewards Card on move-in day at the

DRIVE THRU LINE

If you're picking up your Rewards Card after move-in day, you can pick it up from the Leasing Office during office hours.

STEP 2

Just show your Rewards Card to any of the Wolverine Crossing Rewards Partners to enjoy your exclusive discounts!

Follow us on Instagram @wolverinecrossing for updates, giveaways, and information about our Rewards Program.

FREQUENTLY ASKED QUESTIONS



What's my address?

- Resident's Name

1270 W. 1130 S. (+ your apt. number)
Orem, UT 84058

What are the Leasing Office Hours?

- Monday - Thursday: 9:00 am - 6:00 pm
- Friday: 9:00 am - 5:00 pm
- Saturday: 10:00 am - 2:00 pm
- Closed Sundays

What's the office number?

- 801.431.0000
- When the office is closed, you will have the option to be transferred to an on-call staff member for emergencies or if you're locked out.

How do I pay my rent?

- There are many ways to pay; never pay a late fee! You can pay by card, with a service fee, or for free with an e-check. Set up auto-withdrawal and it will be deducted automatically each month on the day of your choosing. We highly recommend you choose the 1st of the month! Just go to wolverinecrossing.com. Click on "RESIDENTS" and select "PAY RENT."
- You may also pay with a check or money order at the front office.

Something Broke. How do I put in a maintenance request?

- You can login to your Resident Portal & follow the steps to submit a maintenance request.
- You can call or come by the leasing office and we'll submit a request for you.

I'm locked out. What do I do?

- If you are locked out during business hours, bring a state issued ID into the leasing office and we'll give you a spare key. If your ID is locked in your apartment, a staff member will escort you to your apartment, but you will need to show your ID at that time.
- If you are locked out after office hours, call the leasing office and the RA on-call will let you in for a $25 fee that will be charged to your account.

What are the pool, sports courts & Community Room hours?

- Sunday - Thursday: 9:00 am - 12:00 am and Friday - Saturday: 9:00 am - 1:30 am

Is there visitor parking?

- Visitor Parking is located on the far north side of the north parking lot, as well as the far east side of the south lot. Visitor parking hours go until 2 AM. If your guest needs an overnight pass, you can get a temporary guest pass from the front office.

Why am I paying a full month's rent when I'm moving in on the 16th?

- You're not. Your monthly installment amount is just the total of your entire lease divided into 12 equal payments, depending on the length of your lease. We've already figured any prorated amounts into the total and just divided by 9 or 12--easy peasy.

Any and all of the questions you have that weren't answered here can be answered by our amazing office staff during office hours! Our phone number is 801.431.0000.



@WOLVERINECROSSING

THIS IS HOME

Follow us on instagram to enter our weekly giveaways! You can check out our feed to see some of the giveaways we've done in the past!

Minky Couture
DESIGNER BLANKETS

We will be kicking off the year by giving away a minky blanket and movie basket every Monday, starting August 23 and going until the end of September! That's SIX movie baskets for SIX lucky winners! Plus so many more giveaways to come!



MOVE-IN WEEK. EVENTS.



TASTE OF HOME
7PM - COURTYARD

MEET S'MORE PEOPLE
8PM - COURTYARD

COLLEGE SURVIVAL BREAKFAST
10AM - FRONT OF LEASING OFFICE

BUST A MOVE
9PM - COURTYARD

WONDERLAND
8:30PM - LEASING OFFICE

THIS IS HOME

FOLLOW @WOLVERINECROSSING
FOR EVENT DETAILS

RESIDENT PORTAL

ONLINE PAYMENTS: ONE-TIME OR AUTO-WITHDRAWALL



Scheduled Payments

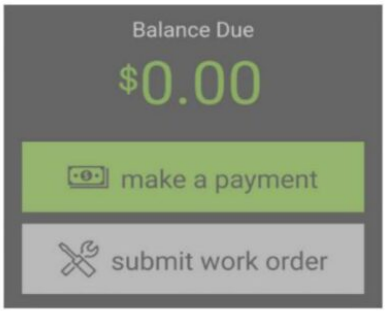
We offer many ways to pay rent so you never have to pay a late fee! here are your payment options

1. Online with a credit card (with a convenience fee)
2. Online with an e-check (FREE)
3. We also accept money orders and checks

We highly recommend to set up auto-withdrawal and it will be deducted automatically each month on the day of your choosing - we suggest choosing the first of the month!

cHECKING YOUR BALANCE/ ACCOUNT STATUS

Log in anytime during the month to check your account status. See past payments, pending payments, and monthly charges. Update your billing information and personalize your profile.

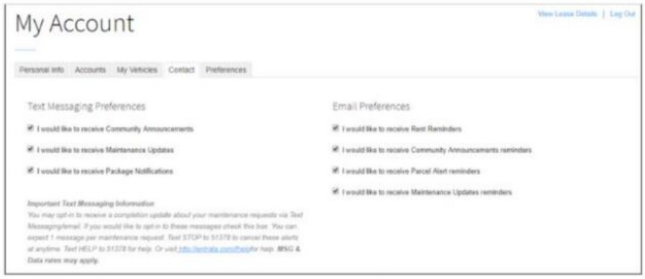


WORK ORDERS

You can submit a work order via the Resident Portal App anytime you have a maintenance issue! If there's ever anything that needs to be fixed, let us know so we can take care of it! It will also let you view any previous work orders that you've submitted. Download the Resident Portal today!

OPT-IN TO TEXT (SMS) AND EMAIL ALERTS

Help us keep you updated on everything happening at WC by opting-in to communication alerts. This will keep you posted on everything from rent reminders to awesome event information and maintenance updates.





REFER A FRIEND!

Invite your friends to become part of the pack. Everyone knows friends make the best neighbors! Plus, you'll get $100 for every referral that moves in!

SUGGESTED ITEMS



BEDROOM ITEMS:

- Pillows, sheets, blanket or comforter (for shared rooms & Regular Privates you'll have a regular twin bed. For a private deluxe or master you'll have two twins, which makes a king bed when pushed together)
- Computer & printer
- Ethernet cables for wired internet access (property wide WiFi is provided for all residents so routers are not needed)

BATHROOM ITEMS:

- Shower curtain (and rings)
- Towels
- Shower caddy
- Trash can & trash bags
- Cleaning supplies
- Toiletries
- Plunger & toilet brush
- First-aid items

KITCHEN ITEMS:

- Trash can, trash bags
- Cleaning supplies, dish soap, dishwasher soap, broom, mop, etc.
- Plates, cups, eating & cooking utensils, pots & pans
- Small appliances: toasters, blenders, etc. ... (microwave provided)

OTHER NECESSITIES

- Trash can, trash bags
- Power strip
- Mini tool set
- Address book/stationery and postage stamps
- School supplies and backpack
- Laundry detergent and basket, clothes hangers



WHAT NOT TO BRING:

- Incense, candles, candle warmers
- Decorative string lighting
- Large potted plants
- Barbecues
- Alcohol, tobacco, drugs, or drug paraphernalia
- Weapons, fireworks/firecrackers
- Pets (including fish, hamsters, and hermit crabs)

ENHANCED LIVING



COMMUNITY FACILITIES

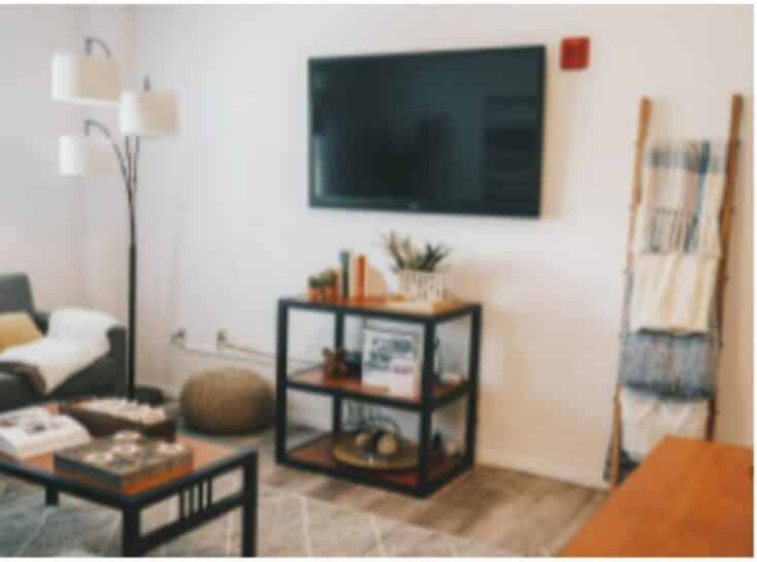
- Two outdoor swimming pools
- Three hot tubs
- Smart laundry in each building
- Two story 24 hour fitness center
- Basketball/sports court
- Sand volleyball court
- Apartment mailbox
- Soda Station
- Three Pickle-ball Court
- Outdoor courtyard
- Barbecue area
- Car care station
- Print station
- Lounges
- Study spaces
- We are on the UTA bus route!

IN YOUR ROOM:

- Regular twin bed
- Desk with chair
- Closet space
- 2-drawer dresser

IN YOUR APARTMENT:

- Couches
- Dining table
- Coffee table
- End table
- T.V. stand
- 55" flat screen
- Standard, large kitchen appliances.



UTILITIES: (INCLUDED IN YOUR MONTHLY INSTALLMENT)

- Electricity
- Gas
- Water
- Air-conditioning and heating
- Sewage
- Garbage
- High speed internet / property wide WiFi
- Cable



THE DEN

WOLVERINE STUDENT SECTION





SWAG
GEAR
FOOD
DRINKS
SOCIAL
GIVEAWAYS
FUN

@TheDenUVU

Text **UVUDEN** to **67283**

THE DEN

WOLVERINE STUDENT SECTION

8.20 7:00 pm — **Women's Soccer vs Arizona** | Clyde Field

Volleyball vs Utah | Lockhart Arena — **8.27** 6:00 pm

8.28 7:00 pm — **Women's Soccer vs #14 USC** | Clyde Field

Volleyball vs Hawaii | Lockhart Arena — **9.2** 5:00 pm

9.2 7:30 pm — **Men's Soccer vs CSUN** | Clyde Field

Women's Soccer vs Boise State | Clyde Field — **9.10** 7:00 pm

9.16 7:30 pm — **Men's Soccer vs Washington** | Clyde Field

Volleyball vs BYU | Lockhart Arena — **9.18** 6:00 pm

9.25 7:00 pm — **Women's Soccer vs NMSU** | Clyde Field

UVU Students get **FREE** admission to games with UVID! Bring a friend for free!



@TheDenUVU

Text **UVUDEN** to **67283**

AMENITY PARK





COMING FALL 2021

- 2 HOT TUBS (3 TOTAL)
- 3 PICKLE BALL COURTS
- MINI GOLF
- PAVILION WITH BUILT IN BBQS
- WATER VOLLEYBALL
- WATER BASKETBALL
- PICNIC AREAS
- 3 GAS FIRE PITS
- 17x30 FOOT OUTDOOR TV
- TETHERBALL
- OUTDOOR PING PONG TABLES
- HAMMOCKS
- OUTDOOR BEACH SHOWERS
- LOUNGE AREAS

WOLVERINE CROSSING. THIS IS HOME.